

FREQUENTLY ASKED QUESTIONS

WHEN ARE TRUCKS, MACHINERY & INDUSTRIAL AUCTIONS HELD?

These auctions are held monthly. For specific auction times and dates please refer to the Manheim website. An annual auction calendar is available to download and print. Auction calendars are also available at reception.

WHEN CAN I VIEW TRUCKS & MACHINERY?

All items can be viewed on our website at any time. Items can also be viewed on site, check the website for viewing days and times.

CAN I TEST DRIVE TRUCKS & MACHINERY?

For health and safety, you are unable to test drive trucks & machinery but some are driven through lanes or over auction ramps on auction day only.. Trucks and some items will be started for your inspection. Items requiring electrical power can not be tested on site.

CAN I PURCHASE BEFORE AUCTION?

Yes. Some items are available to purchase for a fixed price through BuyNow without having to participate in auction. Others are available by Tender or Expression of Interest. These items are identified accordingly or ask one of our team members for assistance.



WHAT FEES DO I HAVE TO PAY?

A Buyer Fee is payable on top of the vehicle purchase price. GST is included unless otherwise indicated. Check on site, in auction catalogues or with cashiers for fees applicable to your vehicle category.

PAYMENT TYPES ACCEPTED

Payment can be made by cash, bank cheque, EFT, BPAY or credit card (VISA and MasterCard only). Funds must be cleared in our system before your vehicle is released for collection - goods will not be released on the presentation of a Remittance Advice. Credit card payments must be made in person.

Payment processing fees apply. Please refer to Manheim buyer auction fees for details.



Manheim



For a full list of locations, visit
manheim.com.au

TRUCK, MACHINERY & INDUSTRIAL
**HOW TO BUY
AT AUCTION**



COX AUTOMOTIVE™



Manheim

WELCOME TO MANHEIM

Buying at auction doesn't have to be daunting. Just follow these easy steps.



BIDDING IN PERSON

If you're bidding in person, you must complete a Buyer Registration Form available in the foyer or online. You need photo identification to register and will receive your Buyer Number upon registration.

To place a bid, you must raise your Buyer Number or hand to gain the attention of the Auctioneer.

If you are the highest bidder, you must pay a deposit. Please go directly to the Deposit Clerk desk in the lane to make the payment.



BIDDING ONLINE

To bid online, you must register as a Full Member at least 24 hours prior to auction. A \$48 registration fee is charged to set up your buying account. This is a one off payment to secure your account access.

Login to our online auction portal, via the website or the Manheim Simulcast app. Then select the appropriate auction and start bidding.

If you are successful, you will receive your invoice via email, this is confirmation that you have won your item and payment is required.



PAYMENT

If you're bidding in person you must pay the deposit immediately after the auction. The balance of your invoice must be paid by the next business day after the auction.



COLLECTION

You can collect your truck or machinery item once you have paid in full and the funds have cleared. You must arrange collection of your items by 4pm the next business day after auction, otherwise late fees will apply.

USEFUL INFORMATION

TRUCK, MACHINERY & INDUSTRIAL AUCTIONS

Items are auctioned in the order they appear in the catalogue. Items are either driven through the lanes, over auction ramps or the Auctioneer moves to each item.

If an auction item is deemed a 'plant item', it may require a Plant Safety report which will be available to view online or can be obtained at the Truck & Machinery reception.

STATUTORY WRITE OFF VS REPAIRABLE WRITE OFF

A Statutory Write Off item is recorded on the WOVOR and cannot be registered in Australia.

Repairable Write-Offs can be registered, provided the item has been satisfactorily repaired (except NSW).

RESERVE PRICE

The reserve is the seller's expectation of price. The reserve price is not disclosed.

AUCTION OUTCOME

The auction will continue until the item is sold or referred.

'Sold' is identified by the fall of the hammer.

'Referred' occurs when the reserve is not met. If you are the last bidder on a referred item, the Auctioneer will ask for your Buyer Number and for you to make your way to the Auctioneer's stand as the seller may be willing to negotiate. If you're bidding online, you'll receive a phone call to discuss this further.

UNREGISTERED VEHICLES

It is illegal to drive an unregistered vehicle. You can obtain an Unregistered Vehicle Permit through any vehicle registration office and most of our sites. Check with a team member for more information.

LOG BOOKS & ACCESSORIES

Collect log books and accessories (where available) for up to 7 days after your purchase.

INTERESTED IN SELLING WITH MANHEIM?

Complete the form on our website and let us take care of it. A Manheim team member will be in touch to discuss your options. Find out how you can be a part of our auctions and expose your trucks and equipment to a national audience of buyers. Alternatively, please speak to a team member at your nearest office.

